

REPORT FOR DECISION

Agenda Item	
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MEETING: STANDARDS COMMITTEE
DATE: THURSDAY 29 MAY 2008
SUBJECT: LOCAL GOVERNMENT OMBUDSMAN – COMPLAINT STATISTICS
REPORT FROM: MONITORING OFFICER
CONTACT OFFICER: DIRECTOR OF LEGAL AND DEMOCRATIC SERVICES

TYPE OF DECISION: COMMITTEE

REPORT STATUS: OPEN

PURPOSE/SUMMARY: To present to Members statistics supplied by the Ombudsman for 2007/2008.

OPTIONS AND RECOMMENDED OPTION (with reasons): The Committee is asked to note the report.

IMPLICATIONS -

Financial Implications and Risk Considerations

There are no such implications arising from this report

Corporate Aims/Policy Framework:

Do the proposals accord with the Policy Framework? Yes ✓ No

Are there any legal implications? Yes No ✓

Considered by Monitoring Officer: Yes ✓

Statement by Director of Finance and E-Government: N/A

Staffing/ICT/Property: N/A

Wards Affected: N/A

Scrutiny Interest:

N/A

TRACKING/PROCESS

DIRECTOR: LEGAL AND DEMOCRATIC SERVICES

Chief Executive/ Management Board	Executive Member/ Chair	Ward Members	Partners
YES	NO	NO	NO
Scrutiny Panel	Executive	Committee	Council
NO	NO	YES	NO

1.0 BACKGROUND

- 1.1 The Ombudsman has supplied provisional statistics on complaints made against the Council during the period April 2007 to March 2008, which will form a major part of the Annual Letter.
- 1.2 Copies of the statistics are attached for information at Appendix A.

2.0 CONCLUSION

- 2.1 Members are asked to note the statistics supplied by the Ombudsman.

List of Background Papers: Nil

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